

## **Rapid MSCRM**

Rapid MSCRM delivery is a unique service designed to get SME's and organizational departments up and running with Microsoft Dynamics CRM online in 5 days.

### **Who uses Rapid MSCRM**

Organizations or departments that need a rapid, tailored CRM solution to support their customer centric processes.

### **Rapid MSCRM provides:**

- Easy to use CRM processes within a familiar Outlook interface
- Put the customer at the heart of your business processes
- Effective management and automation of sales, service and marketing
- Fast, easy to use reports and dashboards
- All available online 24 hours per day

### **How does it work**

We provide a key user in your organisation with a free guided trial of Microsoft CRM online for 30 days to establish what elements of CRM are most important to you. We will supply this user with an easy to use preparation pack which will form the input to the programme. The service is then built with you and your users over an intensive 5 day period – after which you are live with CRM and reaping the benefits. The service is proactively managed and we have regular review and training sessions with your users.

### **The costs.**

The project services (5 days) cost **£3,950** (plus VAT)

CRM online licenses cost **£35** per user per month (plus VAT).

Monthly CRM review sessions (1 hour) are provided at no extra charge.

Additional support, configuration and development work is charged at **£50** per hour.

### **Afterwards**

Each month we will provide you with a chance to review the project and identify ongoing requirements or additional needs. The system is automatically backed up and managed by our online partners.

**FOR A FORMAL QUOTE AND INITIAL CONSULTATION CONTACT DYNAMICSBASE ON 01457 820087 OR 079801 75553 OR CONTACT US ON [INFO@DYNAMICSBASE.COM](mailto:INFO@DYNAMICSBASE.COM)**